

## **Student Complaints to the Accreditation Council for Education in Nutrition and Dietetics (ACEND)**

The Accreditation Council for Education in Nutrition and Dietetics (ACEND) will review complaints that relate to a program's compliance with the Standards of Education or with published accreditation policies. ACEND is interested in the sustained quality and continued improvement of dietetics education programs, but does not intervene on behalf of individuals, or act as a court of appeal for individuals in matters of admission, appointment, promotion, or dismissal of faculty, staff, or students. If all options to resolve or address the complaint at the University of Illinois have been exhausted, contact ACEND for more information (Accreditation Council for Education in Nutrition and Dietetics (ACEND) of the Academy of Nutrition and Dietetics, 120 South Riverside Plaza, Suite 2000, Chicago, Illinois 60606-6995 (Phone: 800-877-1600 ext. 5400 or 312-899-0040)).

A chronological record of all student complaints related to ACEND accreditation standards will be kept in a 3-ring binder in the DPD director's office. The notebook is available to ACEND reviewers to inspect during accreditation site visits.